



Government Obligations

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# The Great British Insulation Scheme

Partner Briefing Pack (v1.2)

July 2024

# Great British Insulation Scheme (formerly known as ECO+)

## 30<sup>th</sup> March 2023 to 31<sup>st</sup> March 2026



Great British Insulation Scheme Delivery Guidance V1.0 can be found [here](#)

### Great British Insulation Scheme

30<sup>th</sup> March 2023-31<sup>st</sup> March 2026

Designed to be a single measure scheme, focusing on installing the most cost-effective measures to achieve energy bill savings in as many homes as possible.

### ECO4

1<sup>st</sup> April 2022-31<sup>st</sup> March 2026

Multi-measure scheme that seeks to treat a whole house, and to prepare homes adequately for low-carbon technologies.

#### GBIS Key Highlights:

- To deliver rapid installation of energy efficiency measures to a wider pool of households in the least efficient homes, including those on the lowest incomes and those in lower Council Tax band homes.
- Overall target of £57,120,0003 in notional Annual Bill Savings (ABS).
- ECO4 PPS scoring mechanism.

#### GBIS Focus:

- At least 20% of each annual target must comprise annual bill savings delivered to Low-Income Group households.
- Remaining 80% to be delivered to the General Group or a mix of both groups.
- Up to 80% of the Low-Income group can be delivered via Flex.

# Eligibility Groups

	Households in the Low-Income Group (at least 20% of each annual target to be delivered to the Low-Income Group)	Households in the General Group (remaining 80% to be delivered to General Group or a mix of both groups)
<b>Eligibility</b>	<p>Must be either:</p> <ul style="list-style-type: none"> <li>• Receiving means tested benefits</li> <li>• Living in the least efficient social housing</li> <li>• Referred via LA or Supplier Flex</li> </ul>	<ul style="list-style-type: none"> <li>• Council Tax band A-D in England</li> <li>• Council Tax band A-E in Scotland</li> <li>• Council Tax band A-E in Wales</li> </ul> <p>With a SAP rating of D or below.</p>
<b>Owner Occupiers</b>	<ul style="list-style-type: none"> <li>• EPC D or below</li> <li>• Any GBIS measure, plus Heating Controls</li> </ul>	<ul style="list-style-type: none"> <li>• EPC D or below</li> <li>• Any GBIS insulation measure</li> </ul>
<b>Social Housing</b>	<ul style="list-style-type: none"> <li>• EPC E or below</li> <li>• Any GBIS insulation measure (no Heating Controls)</li> <li>• EPC D – only qualifying Innovation measure</li> </ul>	<ul style="list-style-type: none"> <li>• EPC D – only qualifying Innovation Measures (no Heating Controls)</li> </ul>
<b>Private Rented</b>	<ul style="list-style-type: none"> <li>• EPC D or E</li> <li>• Any GBIS insulation measure (no Heating Controls)</li> </ul>	<ul style="list-style-type: none"> <li>• EPC D or E</li> <li>• Any GBIS insulation <u>except cavity wall and loft insulation</u></li> </ul>
<b>ECO4 Consideration</b>	<p>In all cases, if the householder lives in a EPC E/F/G rated home that could meet the ECO4 MR then the householder is not eligible for support under GBIS.</p>	

## Low Income Group

A person living at private domestic premises is an eligible member of the Low-Income group if they receive at least one of the following benefits and satisfy the relevant income requirements, where applicable:

Benefits that are eligible under the Great British Insulation Scheme	
low-income group	
1)	Income based Jobseekers Allowance (JSA)
2)	Income related Employment and Support Allowance (ESA)
3)	Income Support (IS)
4)	Pension Credit Guarantee Credit (PCGC)
5)	Working Tax Credit (WTC)
6)	Child Tax Credit (CTC)
7)	Universal Credit (UC)
8)	Housing Benefit
9)	Pension Credit Savings Credit (PCSC)
10)	Child Benefit (subject to income caps and composition)

See page 48 onwards of the Ofgem Guidance 'Evidencing eligibility'

[Great British Insulation Scheme Delivery Guidance](#)

## General Group

A person living in a property that falls within Council Tax bands A-D in England, A-E in Scotland and A-E in Wales, with a SAP rating of D and below is an eligible member of the General group.

A screenshot from the VOA/SAA website should be provided to evidence the council tax band appropriate to a property at the time of the installation, or  
A council tax bill, addressed to the customer at the address which is receiving the measures.

VOA (England and Wales)- <https://www.gov.uk/council-tax-bands>  
SAA (Scotland) - <https://www.saa.gov.uk/>

Customers can use the GBIS Eligibility Checker and Referral Service:  
[Apply for support from the Great British Insulation Scheme - GOV.UK \(www.gov.uk\)](#)

# Eligibility

## LA Flex only eligible in the Low-Income Group

Any LA Flex projects **must** be discussed with SP in advance.

If Local Authorities (LAs) and Devolved Administrations (DA) are participating in both schemes, they can make a joint referral for both ECO4 Flex and Great British Insulation Scheme Flex, as the eligibility criteria are similar. If a supplier decides to take the referral forward, a Retrofit Assessor will determine which of the schemes is suitable, and the specific measures that would benefit the property. The Great British Insulation Scheme and ECO4 LA Flex forms and subsidiary documents are used for local authorities.

## Statement of Intent

Participating LAs and DAs must publish a Statement of Intent on their website to outline their intention to participate in the schemes, and their commitment to following the scheme rules and eligibility routes.

- SOI should be visible on the LA website
- Date and version to match that on the LA website

Installers should ensure the LA is aware of the LA Flex requirements in the below guidance.  
**Great British Insulation Scheme and ECO4 Local Authority Administration Guidance V2**

## LA Declaration

This Document is used by LA/DA to notify installers and suppliers of the project.

- Declaration to be completed fully
- To be dated after the SOI, within 12 months of the project start date

Example GBIS/ECO4 Flex LA Declaration to Suppliers: [Great British Insulation Scheme and ECO4 LA and Supplier Flex Forms and Subsidiary Documents | Ofgem](#)

# GBIS Measure Table

This table gives an overview for all eligible measures and the related rules around tenure and starting SAP rating. This is the “light” version of the Measures Table.

A more detailed version will be published on Ofgem’s website:

<https://www.ofgem.gov.uk/environmental-and-social-schemes/great-british-insulation-scheme>

Properties in Social Housing, with a starting SAP of D may **only receive** Innovation Measures (IM).

**Secondary measures are heating control measures.**

- They can only be installed in households in the **Low-Income Group**
- They can only be installed if an insulation measure is first installed to the home
- There are two secondary measure types:
  - a) thermostatic radiator valves (TRVs)
  - b) boiler programmer & room thermostat

*NB: smart thermostats, time and temperature zone control (TTZC), and compensation are **not** eligible measures under the scheme.*

Measure Type	Owner Occupied Starting SAP D-G	PRS Starting SAP E-G	Social Housing Starting SAP E-G	Social Housing Starting SAP D (IM Only)
External / Internal / Hybrid Wall Insulation	✓	✓	✓	✗
Cavity Wall Insulation	✓	Eligible under certain conditions	✓	✗
Loft Insulation	✓	Eligible under certain conditions	✓	✗
Pitched Roof Insulation	✓	✓	✓	✗
Flat Roof Insulation	✓	✓	✓	✗
Room in Roof Insulation	✓	✓	✓	✗
Underfloor Insulation	✓	✓	✓	✗
Solid Floor Insulation	✓	✓	✓	✗
Park Home Insulation	✓	✓	✓	✗
<b>Heating controls</b> <ul style="list-style-type: none"> <li>Boiler Programmers and Room Thermostat</li> <li>Thermostatic Radiator Valves (TRV)</li> </ul>	Eligible under certain conditions	✗	✗	✗

# Innovation Measures (IMs)

- An innovation uplift may be awarded to measures that can demonstrate an improvement over comparable measures
- Innovation measures **must** first be eligible under the ECO4 scheme to be installed in GBIS
- Following a successful application, a description of the IM will be published, and a score uplift can then be awarded to products meeting that description
- Innovation uplifts will only be awarded for measures within the **Low Income group** and/or delivery to **Social Housing band D**
- This uplift can either be 25% or 45% depending on the size of the improvement over the standard measure and applies only to low-income group measures
- The innovation uplift is capped at 10% of a supplier's low-income group obligation
  - The value that counts towards this cap is the base score of the measure + the innovation uplift
  - Innovation measures that breach this cap will lose the uplift but will remain as eligible measures and keep the rest of the score

Further details can be found on Ofgem's website:

[New Measures and Products | Ofgem](#)

# Required Documents

ECO4 & GBIS Eligibility Requirements Form (ERF)  
ECO4 & GBIS Pre-Installation Project/Measure Survey (PIPS)  
ECO4 & GBIS Post-Installation Declaration (PCID)  
ECO4 & GBIS ECO Reporting Working Group Privacy Notice (PRIV)  
Pre-Existing Loft Insulation Declaration (PLID)  
ECO4 & GBIS Templates to Evidence Private Domestic Premises and Social Housing

Land Reg / Tenure Evidence – If Land Reg extract or a tenancy/occupancy agreement not available, complete template\*

Occupancy Evidence

Benefit Evidence (unless DWP Fully Matched) – If no Child Benefit letter, evidence of income is also required

DWP Search evidence – screenshot even if Unmatched

Council Tax Evidence – screenshot of VOA/SAA or council tax bill

Privacy Correspondence

Pre-install XML and EPR

Retrofit Co-Ordinator's Report

TrustMark Lodgement Certificate

\*Ofgem published GBIS forms and templates are found here:

[The Great British Insulation Scheme forms and tables | Ofgem](#)

**Note:** These documents are subject to change.  
Current Ofgem versions must always be used.

If LA Flex:

- Statement of Intent
- LA Declaration

[Great British Insulation Scheme and ECO4 LA and Supplier Flex Forms and Subsidiary Documents](#)



# Standards for the Installation of Measures & Quality

- The installation of a measure must be carried out in accordance with the relevant standards.
  - a) By a PAS installer, or under the responsibility of, a person certified to PAS2030:19.
  - b) In accordance with relevant provisions of PAS 2030:2019, PAS2035:2019 building regulations and any other applicable regulations.
- TrustMark is responsible for ensuring compliance with PAS and that appropriate guarantees are in place.
- Measures installed according to PAS must be installed by a person who is registered with TrustMark for the purposes of that measure. These requirements are evidenced to Ofgem by a Certificate of Lodgement (CoL) awarded by TrustMark for measures.
- TrustMark registered businesses must be certified as compliant with PAS 2030:2019 by a PAS 2031:19 accredited scheme provider or certification body.
- All installers registered with TrustMark must deliver energy efficiency measures within the scope of PAS 2035:2019 and PAS 2030:2019.
- The measures delivered under the PAS 2035 include: *loft insulation / park home insulation / room – in – roof insulation / cavity wall insulation / solid wall insulation / pitched roof insulation / flat roof insulation / under floor insulation.*
- All measures must receive a TrustMark certification of lodgement.
- Guarantee requirements and standards will be mandated by TrustMark via their registration and compliance.
- Appropriate guarantees, which have been reviewed and are considered to meet the TrustMark Framework, are listed on TrustMark's website <https://www.trustmark.org.uk/homeowner>.

## Compliance

Compliance Reviews are completed each month and results shared.

